

TO:

PURPOSE: To Inform Users of a New Microsoft Commercial Collaboration Suite Solution – Commercial Virtual Remote (CVR) Teams Environment

WHO IS IMPACTED: All Air Force Users

BACKGROUND: Users now have two separate Microsoft collaboration suites available for use:

1. In response to the COVID-19 pandemic, the DoD is providing a temporary collaboration capability for teleworkers via the Commercial Virtual Remote (CVR) environment. This environment provides a commercially accessible version of Microsoft Teams, SharePoint Online, OneDrive and Skype for 4 million DoD users outside of the AFNET. In other words, **users do not need to VPN into the network to use this capability**. It will be deployed across the DoD in a phased approach over the next several weeks (250K users per day). These services will be enabled for use on personally owned computers and mobile devices, as well as government furnished computers / devices.

2. Users within the AF CHES environment should already be familiar with the IL-5 version of MS Teams and OneDrive that was made available in Fall of 2019. This version of teams is tied to your @us.af.mil email address (vs. the @cvr.mil address that will be created for the CVR Teams environment). This version of Teams DOES require either VPN connectivity for remote access. The AF CHES environment and associated capabilities are an independent of the CVR environment capabilities.

WHAT TO DO:

1. DoD Commercial Virtual Remote (CVR)

- a. To be enrolled into the CVR environment, you MUST ensure your milConnect profile is up to date. **PLEASE ACCOMPLISH MILCONNECT UPDATE NOW.** (<https://milconnect.dmdc.osd.mil/milconnect/>)
 - a. Log-In to milConnect Account
 - b. Navigate to the “Update work contact info (GAL)” section
 - c. Under the MIL/CIV/CTR tab, ensure the following sections are up to date:
 - i. Duty Organization, Sub Organization, Office Symbol, Job Title, Duty Location & Personnel Email addresses
- b. **To receive training and become familiar with the CVR environment now, attend one of the Webinar trainings being hosted by Microsoft this week.**
 - a. See below for a list of the remaining webinars from 01-03 Apr 2020.
 - i. [CVR Teams Webinar Wednesday 1APR20 1600-1730 EDT](#)
 - ii. [CVR Teams Webinar Thursday 2APR20 0800-0930 EST](#)
 - iii. [CVR Teams Webinar Thursday 2APR20 1600-1730 EST](#)

- iv. [CVR Teams Webinar Friday 3APR20 0800-0930 EST](#)
 - v. [CVR Teams Webinar Friday 3APR20 1600-1730 EST](#)
 - b. **A recorded version of the webinar can be accessed here:**
 - i. <https://web.microsoftstream.com/video/ae7ac056-720b-4966-95aa-3ed9a14292b2>
 - ii. The presentation starts around the 5 minute mark. This video can be accessed before users receive their CVR accounts.
 - c. **For successful viewing:**
 - i. Verify your speakers can play sound before you connect
 - ii. Verify you are connected to the internet
 - iii. The Edge Web browser has the best feedback on experience so far
 - iv. Use the Teams client if you already have it downloaded
- c. Members will receive an email from DoD CVR Info info@email.cvr.mil with instructions on how to setup their new CVR Teams account (username / password).
- d. This space is accredited up to IL-4, to host Controlled Unclassified Information (CUI) that is NOT LEO, PII-High, PHI
- e. CVR is an authorized option for users needing access to collaborative tools from home, on either a personal or government computer or mobile device.
- f. Access to CVR Teams does not require an application download and is accessible through an internet browser (web-based capability for desktops). Microsoft Edge is the recommended browser.
 - a. For mobile devices, you can download Teams through your app store.
- g. For more information regarding CVR tools and resources, visit:
 - a. (Public Facing) <https://www.cloud.mil/CVR>
 - b. (CAC-Enabled) <https://intelshare.intelink.gov/sites/dodcio/COVID19/SitePages/Home.aspx>
 - c. (Additional Information on Microsoft Teams) <https://docs.microsoft.com/en-us/microsoftteams/enduser-training>

EFFECTIVE DATE: 01 Apr 2020