ESOH SERVICE CENTER
FACT SHEET

BACKGROUND
The ESOH Service Center is the Environmental, Safety, and Occupational Health (ESOH) focal point for all Occupational/Environmental Health (OEH) services. The ESOH Service Center is part of the Technical Operations Division within the Occupational and Environmental Health Department (OE), located at the U.S. Air Force School of Aerospace Medicine.

VISION
To be the preferred reach-back consultation resource for all the Environmental, Population, and Occupational Health career field through expert counsel utilizing knowledgeable and experienced consultants.

MISSION
Promote global health and protect Air Force personnel and communities through the enhancement of Bioenvironmental Engineering (BE) operational health risk assessment and incident response contingency capabilities and effectiveness by providing expert technical consultations and services.

RESPONSIBILITIES OF THE ESOH SERVICE CENTER
To provide:
- Interpretation of Department of Defense (DoD) and Air Force policies, directives, and nationally recognized professional and organizational guidance with respect to Environmental, Population, and Occupational Health;
- Health risk assessment strategy advice;
- Drinking water health surveillance guidance;
- Tri-Service Laser Injury incident reporting; and
- DoD Electro-Magnetic Frequency (EMF) Injury Hotline.

ESOH SERVICES
- TECHNICAL CONSULTATIONS:
  - Interpretation of DoD and Air Force policies, directives, and industry standards
  - Recommend environmental and occupational health risk assessment strategies
  - Recommend management strategies for occupational health risks
  - Support the development of BE environmental and occupational health surveillance guidances
- DoD SERVICE SUPPORT:
  - Provide 24-h OEH reach-back support
  - Operate 24-h DoD Tri-Service Laser Incident Report Hotline
  - Operate 24-h DoD EMF Injury Hotline
- TECHNICAL INFORMATION RESOURCE WEBSITE:
  - > 2,500 references
  - > 450 technical subject matter categories
  - > 380 subject matter webpage
OE CONSULTATION MANAGEMENT RESOURCE SYSTEM:
- Current and historical BE knowledge data resource
- > 37K consults (from 1999 to date)

QUESTIONS AND CONSULTATIVE SUPPORT
Questions and requests for consultative technical support should be directed to the ESOH Service Center via e-mail at esoh.service.center@wpafb.af.mil or calling 1-888-232-ESOH (3764) or DSN 798-3764. https://hpws.afrl.af.mil/dhp/OE/ESOHSC/index.cfm